

Sample Solar Plumbing Warranty Statement

To: Solar (type of system) owner at (address)
From: (installation company)
Date: (date of installation)
RE: Solar (type of system) certification requirements

The warranty requirements for the “supplier” will stand as written as defined in the current (at time of sale) system test/certification documents (SRCC OG-300, OG-400, or equal).

The warranty requirements for the installation company will be as follows (this warranty supersedes all other warranties for the time periods stated):

- a) The installation company will provide full parts and labor warranty for the entire system for two (2) years from date of installation. Full parts and labor warranty includes, but is not limited to, any and all component failure(s), whether it is covered by the original manufacturer or not and any and all installation-related malfunction(s); any and all high-temperature problem(s) including those related to water quality. Any manufacturer’s warranty(ies) are in addition to, not in lieu of, the installation warranty. Warranty is not required to cover problems resulting from exposure to harmful materials and chemicals, fire, flood, lightning, hurricane, tornado, hailstorm, earthquake, or other acts of God, vandalism, alteration of system by anyone not authorized by the installation company, or any other cause beyond the control of the installation company.
- b) The installation company will provide a full parts and labor warranty against any and all freeze-damaged component(s) for five (5) years. This includes freeze damage due to water quality problems and component failures.

Note 1: Ambient temperatures below 4 degrees C (39 degrees F) can cause freeze damage to solar collectors, transport pipe and other system components. These cold temperatures and freezing conditions are common throughout the State of Arizona and are not considered an act of God. All freeze damaged system components are subject to the freeze warranty as specified above.

Note 2: The freeze protection on some system types can be accidentally disabled by the user. Since this condition is intrinsic in the system design, and therefore can be predicted, freeze damage due to accidental disabling by the user is not cause for indemnification of the installing company. The installation company is specifically responsible for any freeze damage due to accidental disabling of the freeze protection.

Note 3: The freeze protection on some system types can be rendered less effective or completely useless due to electric power failures at the system site. Since this condition is intrinsic in the system design, freeze damage due to lack of electric power at the system site is not cause for indemnification of the installing company. The installing company is specifically responsible for any damage due to electric power failure at the system site.

Sample Solar Electric/Device Warranty Statement

To: Solar (type of system) owner at (address)
From: (installation company)
Date: (date of installation)
RE: Solar (type of system) certification requirements

The warranty requirements for the installation company will be as follows (this warranty supersedes all other warranties for the time periods stated):

- a) The installation company will provide a full parts and labor warranty for the entire system for two (2) years from date of installation. Full parts and labor warranty includes, but is not limited to, any and all component failure(s), whether it is covered by the original manufacturer or not, and any and all installation-related malfunction(s). Any manufacturer’s warranty(ies) are in addition to, not in lieu of, the installation warranty. Warranty is not required to cover problems resulting from exposure to harmful materials and chemical, fire, flood, lightning, hurricane, tornado, hailstorm, earthquake, or other acts of God, vandalism, alteration of system by anyone not authorized by the installation company, or any other cause beyond the control of the installation company.